



## WHO TO CONTACT

**Emergencies** –Life Threatening Situations: DIAL 9-1-1

**ACT (Assessment and Care Team):** 619-515-1515  
or, Email [ACT@cwsl.edu](mailto:ACT@cwsl.edu)

**Additional On-campus Resources:**

Vice Dean of Academic Affairs: 619-525-1413  
Asst. Dean of Student & Diversity Svcs: 619-515-1575  
Vice President of Administration: 619-515-1593  
Exec. Director, Facilities Management: 619-525-1487

**Additional Off-campus Resources:**

Domestic Violence & Sexual Assault  
Hotline: 888-385-4657  
Suicide and Crisis 24-hour Hotline: 800-273-8255  
San Diego Victim Assistance Program: 619-531-4040

• A Word about CONFIDENTIALITY •

Once you have referred someone to ACT it is understandable you will want to follow up to find out what happened, and if you can provide assistance to the student or employee. However, ACT may be bound by some confidentiality rules and may not be able to share all of the information gathered about the person.

CALIFORNIA WESTERN  
SCHOOL OF LAW | San Diego

## A.C.T.ion Guide to Identifying Persons of Concern

Concerned about a student or  
employee?

Contact the  
**Assessment and Care Team  
(ACT)**

*We are here to help!*

**D.E.F.U.S.E.** *any situation  
by remembering these tips:*

**D**o stay calm and control your emotions.

**E**stablish ground rules; take breaks to calm the person down.

**F**ocus on positive outcomes and the consequences of violent actions.

**U**ncover what the person wants; repeat what is requested.

**S**peak slowly, confidently, quietly, be an active listener.

**E**ncourage person to consider other alternatives; offer support.

225 Cedar Street  
San Diego, CA 92101

*If you see something,  
say something!*